

**Maryland Police Training and Standards Commission**  
Community Policing Program  
Annual Report

**Section I**

**Appendix C**

Agency: Rockville City Police

Region #: II

Date Report Submitted: 4-25-2022

Submitted By: Name: Derrick Tibbs

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Number of sworn members: 66

Non-sworn members: 25

*Jurisdictional Demographics:* Population: 67,117

Square miles serviced by the agency: 13.44

White: 45.0% Black: 10.6% Hispanic: 16.9% Asian: 21.4%

Native American: 0.2% Hawaiian or Pacific Islander: 0.1% Other/Multiple Race: 5.8%

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**Section II**

**Instructions:** Provide a detailed description of your agency's Community Policing Initiative by responding to the following **key points**. These key points address the Guiding Principles of Community Policing, as well as the Six Pillars identified in the Task Force on 21<sup>st</sup> Century Policing Report (see Guidelines for Reporting for explanation). Examples of specific programs, initiatives, and partnerships with community groups should be discussed along with any statistics or other relevant information. See *Appendix D: Examples of Best Practices in Community Policing* for your convenience and consideration.

**Key Points:**

- How community policing is integrated throughout your agency and how your agency incorporates community policing into its daily operation.
- How top management emphasizes or supports community policing within the agency.
- Training your agency has received in community policing and future plans to provide additional or specialized training to agency members to improve interaction with community members or problem-solving efforts.
- How crime problems or community issues are identified and the method of communicating any trends with communities the agency services.
- How your agency partners with all segments of the community to prevent crime and address identified community problems. Segments of the community should include residential and business communities, schools, youth, minority groups, hospitals, senior population, faith-based organizations, etc.
- How your agency measures the effectiveness of its community policing program.

## *ANNUAL REPORT*

1) ***How is community policing integrated throughout your agency and how does your agency incorporate community policing into its daily operations?***

Response: Community oriented policing is integrated throughout the Rockville City Police Department (RCPD) in numerous ways. We assign directed patrol assignments referred to as "Code 18's" weekly. These assignments are based upon information received directly from the community about concerns and problems they may be experiencing. We assign our patrol teams to check these areas of concern for multiple weeks then examine the findings. The Chief, Command Staff and Community Service Officers routinely attend civic and homeowner association meetings to hear directly from our community members and to share our observations and the results of our enforcement efforts.

2) ***How does top management emphasize or support community policing within your agency?***

Response: Command Staff officials are assigned to various neighborhood civic associations and regularly attend their meetings. They also attend and participate in other community events in person as well as on virtual platforms such as WebEx or Zoom, some examples of this are the Senior and Citizen Police Academies. We have also produced a booklet about the police department's "Community Oriented Police Services" approach which is made available to the public.

3) ***Describe training your agency has received in community policing and future plans to provide additional or specialized training to agency members to improve interaction with community members or problem-solving efforts.***

Response: Several Command officials and officers in our department have received classes on "21<sup>st</sup> Century Policing", "Tenants of Community Oriented Policing," and "Community Based Policing." We have also expanded and trained additional officers to supplement our Community Services Officer (CSO) expanding the unit by another officer. The RCPD CSO's were trained in CRASE (Civilian Response to Active Shooter Events) training. This program allows our department to continue to engage with the community and educated them on how to better respond to active assailants.

4) ***Describe how crime problems or community issues are identified and addressed, and the method of communicating any trends with communities the agency services.***

Response: Our Crime Analyst notifies members of the department about crime trends on a daily basis. This information is then shared with the community through various means depending on the seriousness of the information to include direct communication, weekly or monthly crime reports and various RCPD social media platforms. Issues of concern are identified during community meetings and direct contact, as well as through an on-line complaint system. As mentioned previously, members of the department attend various neighborhood civic association meetings to discuss issues specific to that community and how the police department, in partnership with the community, can address and ultimately work to resolve these issues.

5) ***Identify how your agency partners with all segments of the community to prevent crime and address identified community problems. Segments of the community should include residential and business communities, schools, youth, minority groups, hospitals, senior population, faith based organizations, etc.***

Response: RCPD partners with many diverse communities each year hosting and attending, 35 to 40 National Night Out (NNO) block parties. NNO returned in 2021 with great success. We have worked with our participating communities for the NNO 2021 events and are having a safe re-engagement with neighborhoods. We continue to partner with multiple faith groups to host community events for community members of all ages. Our "Faith Based" outreach efforts include officers attending meetings with special faith-based groups to get direct input as to how we can team up to resolve issues or concerns they may have. We are in the middle of a multi-year pedestrian safety campaign with information in Korean, English, Mandarin, Spanish, and Vietnamese. This information is distributed through the various communities. Our Community Services Officer and patrol officers present safety talks to schools, through after school programs, scout groups, summer camps and other meetings throughout the year. RCPD representatives are very involved with the Senior Center to include virtual meeting and outreach as well as assistance with food distribution at the Rockville Senior Center and Mt Calvary Church. The department also continues to offer CPTED (Crime Prevention Through Environmental Design) surveys to both the residential and business communities. During 2021 we were unable to host an in-person Senior Police Academy and a Citizen Police Academy due to COVID-19 restrictions.

6) ***How does your agency measure the effectiveness of its community policing program?***

Response: By looking at Crime Statistics, asking for direct feedback from our community and a bi-annual City-wide customer service survey. We are also able to judge our effectiveness and any adjustments that need to be made.

Our community oriented policing programs can be found on the City of Rockville web site.

2021 continued to bring many challenges due to COVID-19 restrictions to our outreach efforts but RCPD continued to make connections through virtual and in-person presentations when restrictions allowed.